Sourav Moitra souravmoitra09@gmail.com

 É: Cell: (+91) 6291881378

Sourav has 10.5 years of experience in Information Technology and expertise in IBM Mainframes. Impeccable specialization in Functional and Business Point Research and Analysis, Requirement Extraction, Technical and Business Risk Analysis, Technical Architecture Design, Program Build, Production Business Support, Unit data Verification, Integration Testing and Regression Validation.

In-depth knowledge and understanding of software development phases. Having worked in projects from end to end well versed with all the phases of the Software Development Life Cycle. Demonstrated problem-solving with exemplary analytical skills.

Received recognition and coveted awards for showing excellent teamwork, perseverance and commitment to deliver complex solution with little assistance from client and organization.

* Development & maintenance experience in PL1, DB2, COBOL, IMS DB, IDAA, JCL and Web Service.
* Expertise in tools like Odyssey, JIRA, ALM and Confluence and Service Now.
* Functional domain knowledge in Banking Domain and P & C Insurance.
* 2.4 Years of experience in client facing role, directly worked with client at Switzerland Onsite.
* Understanding of SDLC (Waterfall), Agile Methodology, quality and defect prevention processes and techniques.

Professional Excellence – Certification & Recognition

* Scrum Master certified.
* Certified Professional in BFS L0.
* Cognizant Certified Professional in General Insurance
* Awarded “BFS Star of the Quarter” by Cognizant as part of Credit Suisse.
* Awarded “CS HACKATHON Idea champion” by Cognizant as part of Credit Suisse.
* Awarded “BFS Quarterly Award” by Cognizant for delivery excellence as part of CITI Bank Singapore.
* Awarded two consecutive times “Client Recognition award” for technical excellence by customer.
* Pursuing Certification on Microsoft Azure Infrastructure (AZ-900 & AZ-104).

Technical Acumen

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| --- | --- |
| Operating System | * Mainframe z/OS
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| Languages | * PL1, COBOL, JCL
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| Databases | * DB2, IDAA, IMS DB
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| Tools | * CHANGEMAN, FILEAID, SOAP UI, RDZ, WebSphere MQ, Service Now, Strobe, QC, ALM, JIRA
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| Digital Technology | * Azure Cloud Infrastructure (No working Exp, Certification ongoing)
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Employment History

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| Organization | Location | Designation |  From | To |
| Cognizant Technology Solutions,India  | Kolkata, India | Associate  | Dec 28, 2009 |  Present |

Education Accomplishment–

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| --- | --- | --- | --- | --- |
| Exam/Degree | University/ Board/ Council | From | To | Year of Passing |
| B Tech | West Bengal University of Technology | 2005 | 2009 | 2009 |
| XII | West Bengal Council of Higher Secondary Education | 2002 | 2004 | 2004 |
| X | West Bengal Board of Secondary Education | 2000 | 2002 | 2002 |

Key Recent Projects –

1. Credit Suisse EBVV Maintenance & Development. March 2018 – June 2020

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| --- | --- |
| Client | Credit Suisse AG |
| Location | Zurich, Switzerland |
| Role  | Played a critical role in Requirement clarification, design and development of the Project. The assignment involved analysis of the business request, program specification design, system specification & high-level design and developing host components for EBVV, was involved in key business work requests like DNSA, CRESTA, Archival, F2B Migration, eDoc lifecycle management, output management etc.  Support and Delivery:  * Ensuring all the ticket resolve within SLA. - Provide the enhancement and bug fix in the applications.
* Coordinate with all stake holder's business, vendor, other teams

Process Improvements and Adherence: * Create training plan for team as identified in the training plan for the team.
* Identify/ evaluate opportunities for value-addition and implemented that.
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| Environment | PL1, DB2, IDAA, FILE-AID, WebSphere MQ, Web Service, SOAP UI, ALM, JIRA, Confluence, Service Now, RDZ |
| Team size  | 8 |
| Description | Credit Suisse EBVV application maintenance and development work for Online Authentication, Authorization and Contract Processing including * L2, L3 Support
* New Batch and Web service design
* Output management for new Letter and Flyer generation.
* Process/Cost optimization using IDAA
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1. Credit Suisse EBVV Maintenance & Development. March 2013 – Feb 2018

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| --- | --- |
| Client | Credit Suisse AG |
| Location | Kolkata, West Bengal, India & Zurich, Switzerland |
| Role  | Played a critical role as offshore Senior Developer for Credit Suisse IAM application enhancement for new Batch and Web Service design, Online Banking support, Automated Contract processing and RTB activities. |
| Environment | PL1, DB2, FILE-AID, MQ, REXX, SOAP UI, QC, JIRA, Service Now, RDZ |
| Team size  | 10 |
| Description | Credit Suisse online banking application maintenance and development work for Online & automated Contract Processing. |

1. Citi-GCG-Dynamic Pricing Phase2. July 2012 – March 2013

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| --- | --- |
| Client | Citi Bank Singapore  |
| Location | Kolkata, West Bengal, India |
| Role  | Performed detailed analysis of the client requirements, development and enhancement. Involved in documentation of the development and enhancement tasks, preparing test plan for impacted modules and new modules, End to End functional testing and UAT support. Played a critical role in coordinating with the onsite team in tune with Cognizant’s onsite/offshore model.  |
| Environment | COBOL, JCL, VSAM, FILE-AID |
| Team size  | 16 |
| Description | Replacement of Transaction Pricing (TN) and Total Relationship banking/Relationship Pricing (TRB/RP) engine into Dynamic Pricing (PE) as an integrated pricing system and newly developed Charging system. |

1. MM Legacy DB Sunset - Phase2. October 2011 – July 2012

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| --- | --- |
| Client | Massachusetts Mutual Life Insurance Co |
| Location | Kolkata, West Bengal, India |
| Role  | Involved in detail analysis of client requirements, development and maintenance work, documentation of development and enhancement tasks, preparing test plan for impacted and new modules and regression testing.  |
| Environment | Natural, ADABAS, COBOL, JCL, DB2, EASYTRIEVE, ENDEAVOR, FILE-AID |
| Team size  | 6 |
| Description | Mass Mutual commenced execution of its strategy to sunset two legacy database ADABAS and DATACOM which contains producer related information without impacting any of business process by migrating them in DB2. Followings are the highlights of activities.* To develop DAL (Data Access Layer) as a middle layer of access to the identified data elements DB2 database.
* Modification of code for all the existing programs, currently pointing to specific tables in ADABAS/DATACOM, to Point to the new DAL to fetch or access the data elements from specific DB2 tables.
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1. ACE PRS CCS Interface Build Up. July 2010 – Sept 2011

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| --- | --- |
| Client  | ACE Insurance |
| Location | Kolkata, West Bengal, India |
| Role  | Involved in detail analysis, development and enhancement of existing functionality to accept the new system-code in upstream & downstream applications, documentation of the development and enhancement tasks, preparing test plan for impacted and new modules, Unit testing, Regression testing and UAT support. |
| Environment | COBOL, JCL, IMS, Insync |
| Team size  | 3 |
| Description | ACE insurance is in the process of developing a new Claim system named CCS. The objective of this project is to allow the new system to communicate with their existing downstream or upstream applications. This will be achieved by creating a common middleware Infrastructure using BizTalk.  On the mainframe side this involves creating new programs for handling the data elements from CCS and modifying some of the existing programs & balancing instructions with new system codes. |

Personal Details

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| --- | --- |
| Permanent Address  | 39/1 M.M.P Lane, Bhatpara, 24 Pgs.(N), Pin – 743123, WB  |
| DOB | Dec 03, 1986 |
| Email | souravmoitra09@gmail.com |
| Passport Details  | T3990825 |

I hereby declare that all the information held above is true to my knowledge.